civica

Cashless Solutions

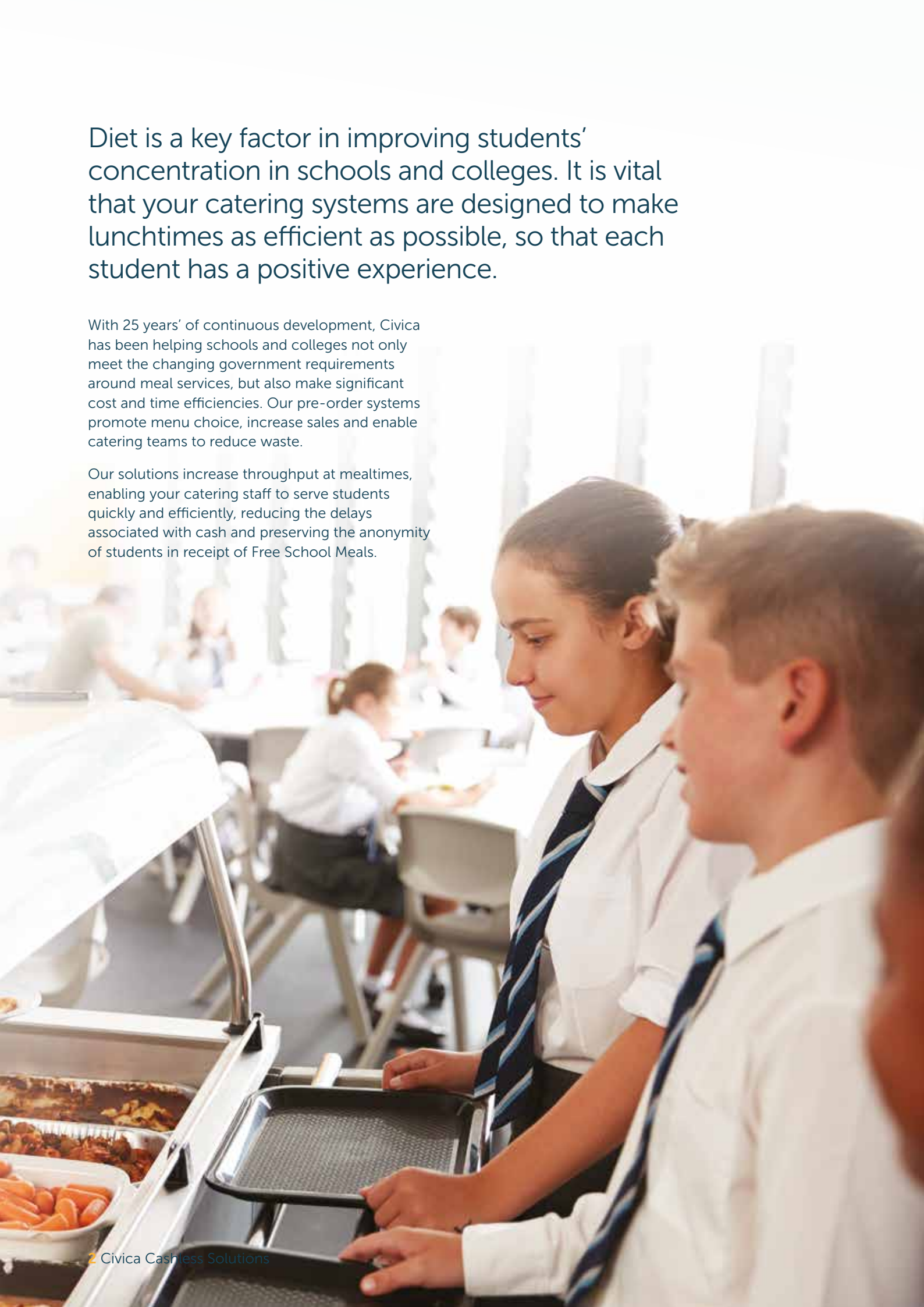
Empowering schools, academies, colleges, caterers, trusts and local authorities to maximise the efficiency of catering services

Making every school day **better**

Diet is a key factor in improving students' concentration in schools and colleges. It is vital that your catering systems are designed to make lunchtimes as efficient as possible, so that each student has a positive experience.

With 25 years' of continuous development, Civica has been helping schools and colleges not only meet the changing government requirements around meal services, but also make significant cost and time efficiencies. Our pre-order systems promote menu choice, increase sales and enable catering teams to reduce waste.

Our solutions increase throughput at mealtimes, enabling your catering staff to serve students quickly and efficiently, reducing the delays associated with cash and preserving the anonymity of students in receipt of Free School Meals.



1 A centralised approach

With a clear view of catering across your school, trust or authority, you can see both the bigger picture and focus on the detail. Civica Cashless provides:

- Central reporting with configurable dashboards, giving you access to the right information at the right time
- Menus which are managed centrally and can be deployed to multiple devices at once.

2 Improved experience

Designed for busy catering functions and with user experience as a priority, Civica Cashless:

- Offers a range of software and hardware workflows which allow you to create the best possible configuration for your school, trust or authority
- Provides real-time access to catering information
- Reduces delays during breakfast, lunch, break times or after-school clubs.

3 Increased accuracy

When it comes to your transactional data, Civica Cashless gives you peace of mind. The solution:

- Is designed to eliminate the need for entering information more than once, reducing the margin for error
- Automates and schedules tasks including menu rotation, seasonal options and daily updates.

4 Faster, more useful reporting

Providing comprehensive reports to all stakeholders is quick and easy. With Civica Cashless you can:

- Create and schedule bespoke, regular management reports on any data in the system
- Make better decisions informed by real intelligence.

Making every school day better

Civica Cashless helps you and your team streamline and automate your catering processes with relevant data immediately available from one comprehensive system.

Our solutions will help you:

- Deliver cost savings and efficiencies through minimising the delays associated with cash, better deployment of staff, more effective stock management and automating manual tasks
- Improve transparency and stock management across your school, trust or authority with a consolidated view of cashless catering and the ability to see exactly what is being purchased
- Make better, more informed decisions based on real-time information, using powerful data analysis tools, which allow you to take positive actions.

Civica Cashless solutions are designed for schools, trusts and authorities.

Whether primary, secondary or further education, our solutions can be tailored to meet your budget and evolving cashless catering needs. We provide the features that are right for your organisation today and can adapt as your requirements change.

Cashless Solutions

Designed to support modern schools, colleges, trusts and authorities, each system is built to maximise efficiency and return on investment.

Touch screen EPOS

Our touch screen terminals provide a user-friendly interface to our innovative software. With multiple, configurable screens for product selection, the view can be tailored to breakfast, lunch, break times and after-school clubs. Each screen is capable of displaying up to 120 items, allowing you to offer more than 1,000 items in total (as well as unlimited barcoded items).

Product groups can be colour-coded, making items easy to identify, and screens can be created in advance and deployed to the terminals as and when required.

ID management

Our solutions can support single or multiple methods of identification, including biometric fingerprint scan, magnetic strip cards, contact-based cards, proximity devices (including wristbands and fobs), and PIN identification.

Online payments

Civica can provide a comprehensive online payment platform powered by CivicaPay, our income management cloud software. Built to minimise any delay in receiving income, it has been designed with Civica Cashless in mind.

The software allows parents to pay for meals and other items, and create automatic top-ups to prevent their child from running out of funds. It can also be used for trips, events, clubs and other items available for purchase.

Civica Cashless can also fully integrate with existing systems including ParentPay, ParentMail +Pay, SchoolComms, Tucasi, Capita, WisePay and Squid.

Security & compliance

Security is at the heart of Civica Cashless, and we offer multiple identification methods to make sure that students are kept safe and the opportunities for fraud are minimised.

Management information & reporting

Comprehensive and powerful analysis and reporting tools ensure that information is delivered quickly and consistently at whatever level you require.

Integration

Civica Cashless work with many partners, including Capita SIMS, and can integrate with most MIS and payment systems. With comprehensive ID and print management solutions, we can also provide secure integration with your registration, door access, library, printer and vending systems.

Civica **Cashless**

Security & Compliance
- Designed to work well with either centralised or individual catering teams
- Web and mobile device accessible
- Supports your journey towards GDPR compliance
- User access can be limited based on security level

Payments & top-ups
- Online payments via CivicaPay and all major online payment systems
- Revaluation units
- Revaluation at Point of Sale terminals

Menu scheduling
- Automatic weekly rotation
- User-friendly Point of Sale screens
- Ability to create multiple seasonal options
- Automatic daily updates
- Product sales reporting
- Nutritional sales analysis
- Product sales forecasting

Identification
- Biometric
- Photo recognition
- Wristbands and fobs
- Card - MIFARE, DESfire and magnetic swipe options
- PIN entry

Pre-order solutions
- Online parental pre-order (via CivicaPay)
- Classroom whiteboard pre-order
- Integration with VLEs
- Pre-order kiosk to allow meals to be ordered from remote locations
- Automated reservations/ ticketing used for order collection
- Options to collect from selected locations
- Detailed kitchen pre-order reports

Management information & reporting
- Dashboards
- Centralised reporting for MATs, local authorities and catering contractors
- Report customisation and scheduling
- Pupil Premium reporting
- Automatic emailing of reports in numerous formats (including PDF)
- Built in archiving procedures

Communications
- Automated data transfers between back office and POS terminals
- Real-time MIS and Online Payment information updates

Stock management
- Goods inwards
- Stock movement control
- Supplier returns
- Stock take
- Stock reports
- Gross profit analysis

Allergies & nutritional data
- Students with allergies and special dietary requirements are automatically prevented from purchasing flagged items
- Nutritional data is captured for each transaction
- Real-life data can be used as part of health & wellbeing lessons and support healthy eating targets

Integration
- Fully integrated with most MIS systems, including Capita SIMS, Bromcom, Arbor, Scholarpack and RM Integris
- Integrated with Library Management Systems including Civica Spydus, Reading Cloud, Softlink, Heritage and many more
- Comprehensive Identity Management system, integrated with your print/ copy and vending solutions

Benefits of **Civica Cashless**

Civica Cashless delivers benefits throughout your organisation, including:

Increased throughput at mealtimes

Your staff can serve students quickly and efficiently, meaning fewer delays, greater take-up of school meals and increased revenues.

Less cash being taken to school

Minimises the risk of lost change or spending on unhealthy foods offsite.

Reduced risk of bullying

All transactions are treated in the same way, regardless of whether a student is in receipt of free school meals, removing any perceived stigma.

Better stock management

Comprehensive reporting - at school, trust or authority level - allows you to plan mealtimes more effectively, minimising wastage and unnecessary costs.

Improved health and wellbeing

Civica Cashless Solutions can help support health and wellbeing objectives - whether by allowing greater parental visibility of meal choices or supporting classroom teaching about nutrition.

"As an academy group we are completely reliant upon our till system always working at optimum capacity. The system is very easy for the till operators to use and even easier for pupils. It is safe and reduces pupils' risks from having to carry money into school every day. Our group of schools is growing rapidly and as we grow we will use Civica Cashless in all new ventures without hesitation."

James Mealings,
Executive Catering Operations Officer**,**
Tudor Grange Academies Trust

A flexible solution fit for the future

Designed to meet the demands of modern schools, trusts and authorities, Civica Cashless is:

- Part of Civica's Education Suite of finance, payments, HR, payroll and cashless catering solutions
- Compatible with existing MIS, payment, LMS and other systems
- Easily customised to meet changing demands, with payment options to meet your budget and preferences
- A scalable solution that grows with your organisation
- Secure, and supports your journey towards GDPR compliance
- Supported by an ongoing technology and development roadmap.

Five reasons why Civica Education is the best solution for you

We know education

Alongside our 25 years' experience in the sector, all of our solutions are built specifically for today's education environment needs in collaboration with some of the largest trusts and councils in the country.

Designed for you, providing a quick return on your investment

We work with you to ensure the system meets your specific school or MAT's requirements. Tailored implementation and training ensures rapid user adoption, helping you to achieve results quickly.

Your data is in safe hands

Your data is secure and access is reliable; Civica Cashless supports your journey towards GDPR compliance.

Our solution grows with you

You can easily scale from a single school installation to a full multi-academy trust or multiple-site solution.

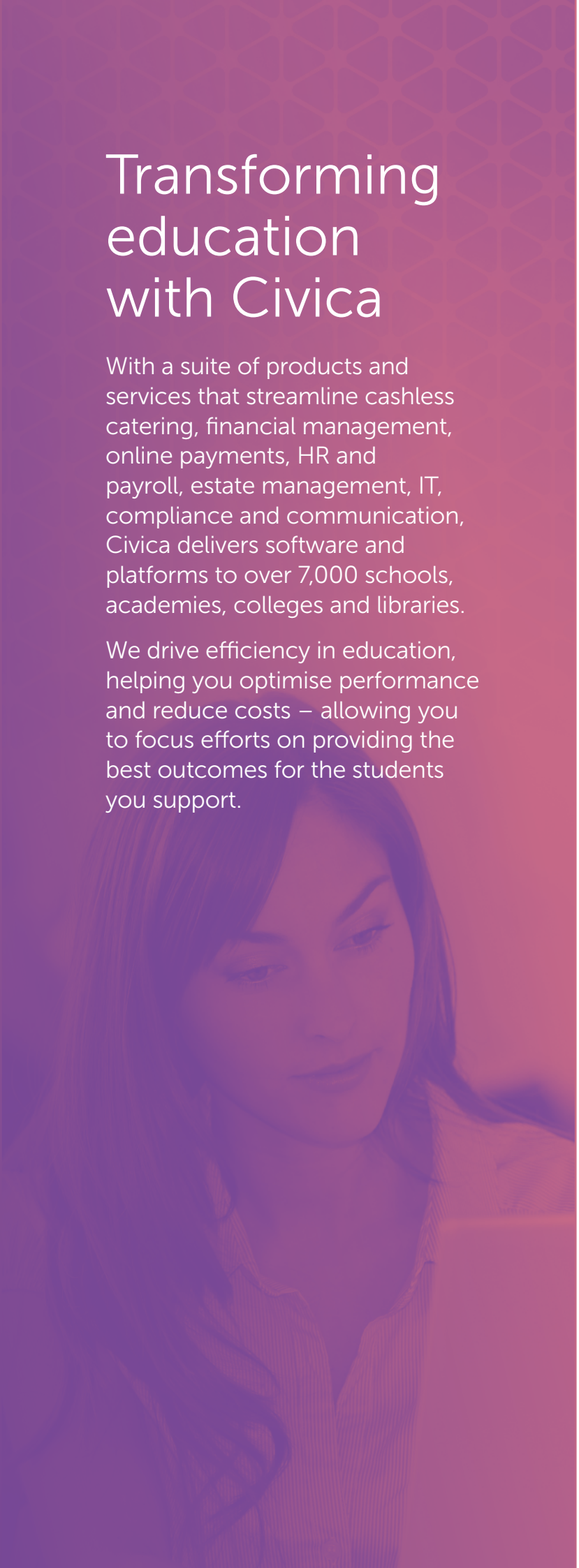
A single, trusted partner

Civica provides a wide range of software and services for the education sector. Working in partnership with just one supplier reduces administration, cuts cost and increases efficiencies.

Transforming education with Civica

With a suite of products and services that streamline cashless catering, financial management, online payments, HR and payroll, estate management, IT, compliance and communication, Civica delivers software and platforms to over 7,000 schools, academies, colleges and libraries.

We drive efficiency in education, helping you optimise performance and reduce costs – allowing you to focus efforts on providing the best outcomes for the students you support.



Civica by numbers

4,000+

UK schools and academies use our solutions

50+

of the larger MATs in the country work with us

7,000

schools and academies supported worldwide

25+ years

experience in the education finance sector

Over 130m

school meals processed each year

Cert No. 663
ISO 9001
ISO 14001
OHSAS 18001

INVESTORS IN PEOPLE | Gold

To find out more and book a demonstration please

call **+44 (0)1226 695 222**

or

email **cashless@civica.co.uk**

linkedin.com/company/civica-education

www.civica.com/education

© Copyright Civica Group Limited 2019. All rights reserved.