CIVICA

Cito

Powering a single clinical view
at the point of care

Delivering a paperless NHS at the point of care is critical to improve safety and efficiencies, whilst delivering better patient outcomes.

With Cito you have a clinical information management system that supports faster clinical diagnoses and improved care pathways, and unifies health & care across clinical settings through effective information sharing.

Cito, a business-critical solution from Civica, powers a real-time single view of each patient by unifying and structuring your clinical data into customisable virtual electronic health records. Responsive and browser-agnostic, Cito provides your clinicians with precise insight into patient care. Its deep integration capabilities and powerful workflow engine can also provide your patients with access to better services.
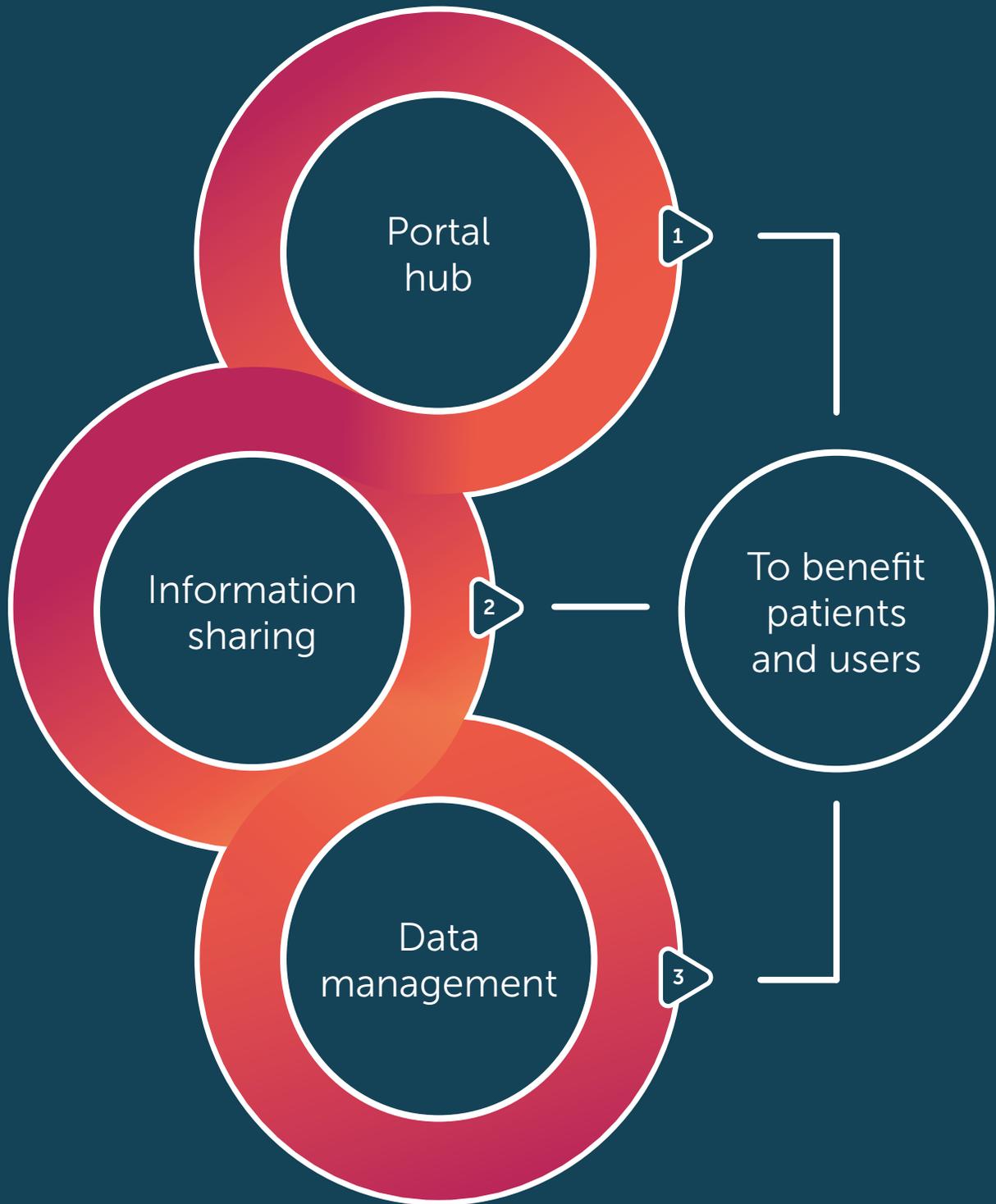
As a result, Cito drives effective clinical pathways with assured decisions and operational efficiencies, to improve outcomes for your organisation and those under your care. And by helping you deliver a paperless strategy, it lets you reduce document storage and paper-handling costs, too.

An NHS trust spread across 3 hospitals saves 19,000 clinical hours a year by using Cito to deliver a single view of a health record, and structure and manage 300 million clinical documents.

Cito

Clinical information management to power insight and deliver better outcomes.

- Portal hub — 1
- Information sharing — 2
- Data management — 3
- To benefit patients and users

1 ⊳ Portal hub for real-time information at the point of care

Cito provides the information needed to underpin efficient assessments and assured decision-making across all care pathways. Using any device, with any browser, users can view real-time clinical data about a patient at the point of care — in the home, on the ward or in any other community setting.

By unifying and structuring data from more than 40 clinical systems, Cito delivers precise insight into patient care across a community, throughout a trust or for a single patient. It helps ensure consistent quality of care by enabling access to the same live data for all users, including clinicians, patients and third parties.

"The ability for a clinician to log on to one single interface and be presented with critical patient information from a series of systems is extremely beneficial and time saving."

Paul Curley,
Chief Clinical Information Officer,
The Mid Yorkshire Hospitals NHS Trust

2 ⊳ Efficient information sharing for a seamless transfer of care

Cito makes the transfer of care more efficient by enabling secure sharing of clinical information across all the primary, secondary and tertiary health & care organisations involved in a patient's pathway. Outcomes are improved by delivering complete, accurate and timely information to everyone who needs it.

You can develop care pathways within Cito to deliver a more efficient and consistent clinical workflow, and improve patient safety through better clinical decision-making.

Using our digital health solutions helps King's College Hospital NHS Foundation Trust make faster decisions and improve patient care, while saving £700,000 over 2 years.

3 ⊳ More effective data management for better clinical insights

Cito streamlines clinical processes by giving you rapid access to the data you need to make informed decisions, wherever it's held, and however it's structured. Cito automatically classifies and processes data, allows database-wide searching and reporting, and lets you structure unstructured data and standardise data sets across your organisation.

You have the flexibility to manage data access, retention and disposal in line with GDPR and other regulatory and statutory requirements. And to help deliver your organisation's paperless aims, you can take advantage of Cito's EDRM and ECM capabilities.

Cito maintains auditability to protect patient data and ensure compliance with NHS targets and standards.

Delivering better outcomes

Use Cito to ensure your staff deliver better outcomes by putting all the information they need at their fingertips.

The solution will help you:

▶ Increase productivity by reducing delays in care provision and enabling more effective progress through care pathways

▶ Promote collaborative working and delivery of joined-up care across acute, primary and community care settings

▶ Improve patient safety with 24/7 access to accurate, up-to-date information, enabling faster diagnosis and assured decision-making.

Cito works across mental health, acute and community settings.

Supporting providers as they evolve their services to meet new challenges in the dynamic health & care environment.
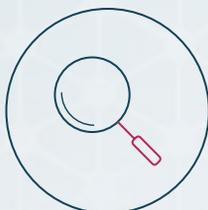
Cito portal hub

The portal hub has been designed to enable quick and easy access to the information, whenever and wherever you need it.
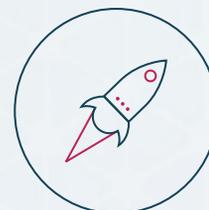
Unified View
displays all available information in one place and is easy to navigate for rapid access.

Quick Find
uses search and dynamic filters to quickly display relevant information about a patient condition or episode.

External Launch
enables you to easily launch other clinical systems to continue the care pathway.

Benefits of Cito

The solution delivers benefits throughout your organisation, including:

▶ **More effective sharing of patients' medical information**
Accessible by authorised staff 24/7, improving patient care and optimising use of clinical time.

▶ **No more reliance on paper-based processes**
Improves accuracy of information gathering and accelerates information sharing with other involved care professionals.

▶ **Increased productivity for staff**
Reduces movement of paper records enabling more effective progress through a care pathway.

▶ **Improved security and data governance**
Access is controlled with permissions to ensure appropriate usage of the encrypted data to prevent unauthorised access and increase security.

A flexible solution that's fit for the future

▶ Deployment on your premises or as a managed service in our secure cloud

▶ Open standards for easy integration with existing clinical systems and portals

▶ Scope for local customisation to meet changing NHS demands

▶ Compliance with NHS Digital Common User Interface guidelines

▶ Responsive design, compatible with mobile devices and browsers

▶ Five-year technology and development roadmap.

Top 5 features for intuitive information management

Single sign-on

Cito integrates with Active Directory to enhance organisation-wide security, simplify identity management and reduce overheads.

Flexible display

Widget functionality lets you customise the way patient information displays to meet your needs.
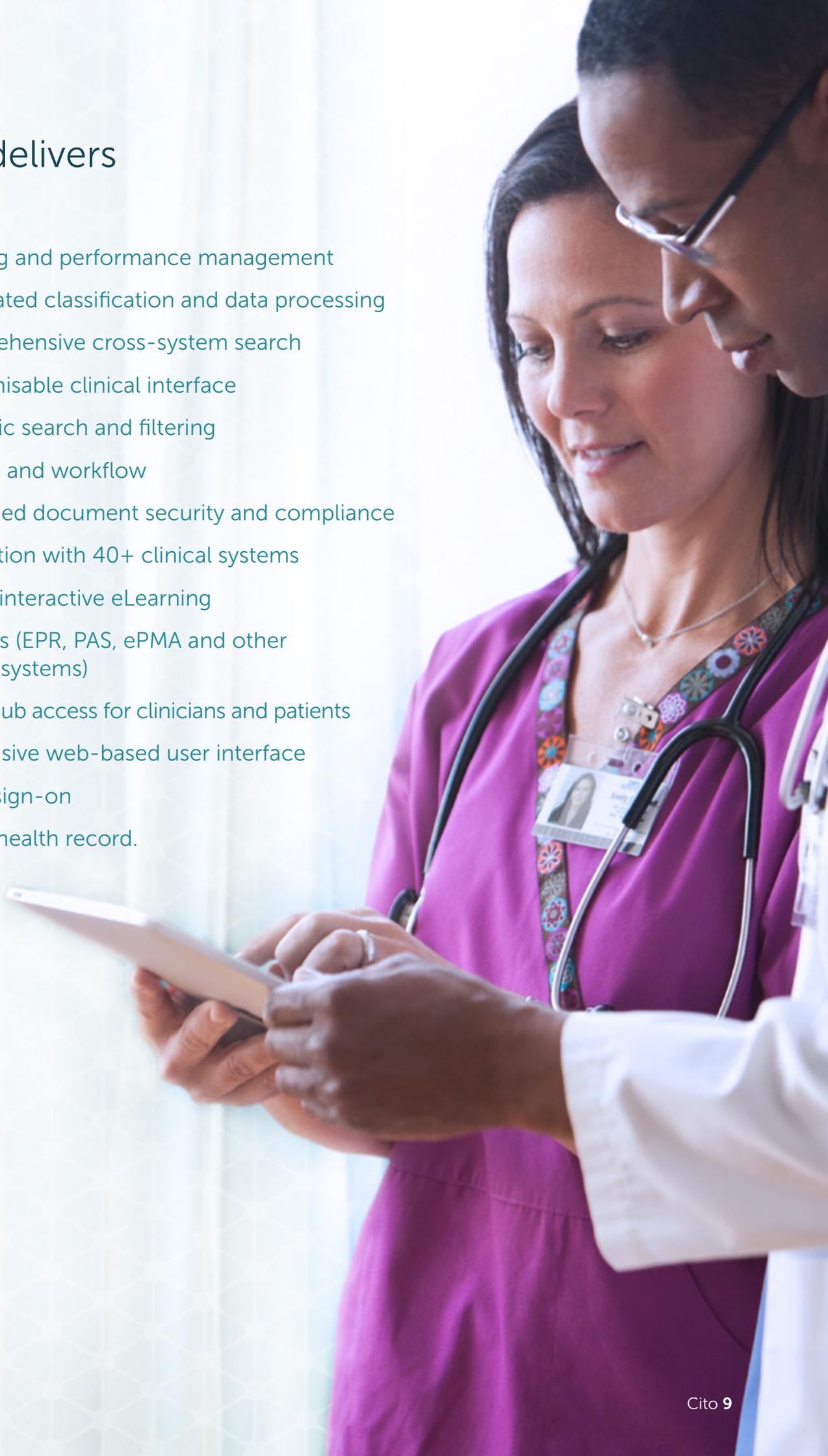
eForms and workflow

Use these to redesign patient pathways to meet changing care delivery processes, and future-proof your electronic health record solution.

User-centred design

Cito was designed in partnership with a clinical advisory group; ongoing engagement with the group influences solution development.

Responsiveness to change

Because Cito is our own intellectual property, we can rapidly develop the solution in line with the dynamic healthcare environment, without needing to rely on third parties.

Our robust roadmap and vision for Cito demonstrates our commitment to the health & care sector.

Cito delivers

- Auditing and performance management
- Automated classification and data processing
- Comprehensive cross-system search
- Customisable clinical interface
- Dynamic search and filtering
- eForms and workflow
- Enhanced document security and compliance
- Integration with 40+ clinical systems
- Online interactive eLearning
- Plug-ins (EPR, PAS, ePMA and other clinical systems)
- Portal hub access for clinicians and patients
- Responsive web-based user interface
- Single sign-on
- Virtual health record.

Transforming care with Civica

Civica delivers critical software solutions to over 400 customers across the NHS and private care sector - from electronic prescribing and patient records, to enhanced workforce efficiency.

We unify health & care, bringing clinical, financial and operational settings together to help you innovate, optimise performance and deliver service excellence.

Civica by numbers

200
NHS trusts using Civica systems

150 Million
documents and images scanned annually

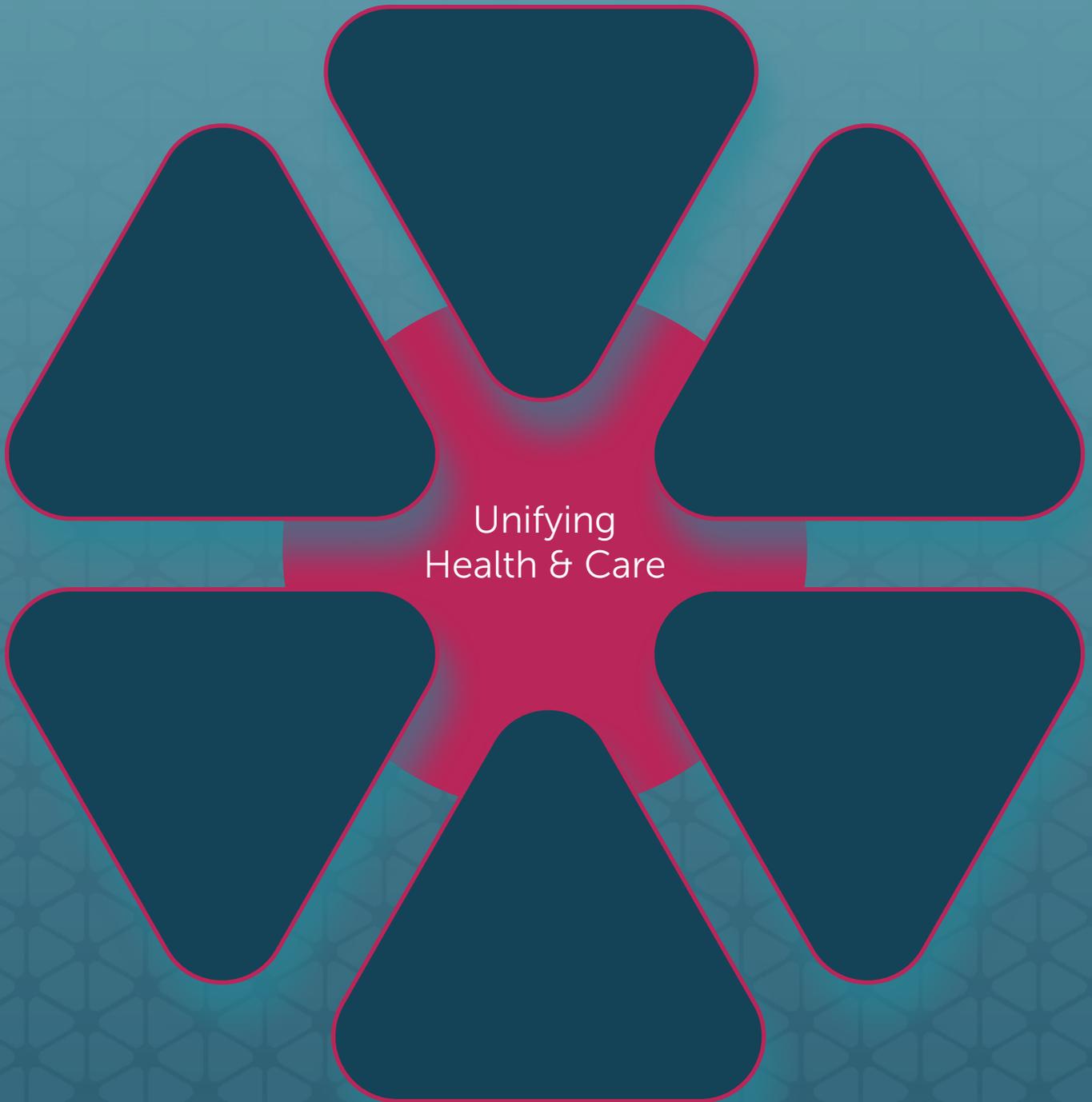### £60 Billion
of NHS funds processed annually

30+ Year
track record

Cloud delivery to

20,000+ Clinicians

Delivering business-critical solutions to support you

Unifying
Health & Care

To find out more and book a
demonstration please
call: **+44 (0)161 941 5833**
or
email: **healthandcare@civica.co.uk**

Advance your paperless agenda with Cito

To find out more and book a demonstration please

call **+44 (0)161 941 5833**

or

email **healthandcare@civica.co.uk**

Cert No. 663
ISO 9001
ISO 14001
OHSAS 18001

ISOQAR REGISTERED

UKAS MANAGEMENT SYSTEMS 0026

INVESTORS IN PEOPLE | Gold

@civicauk

@civicaUK

www.civica.com

linkedin.com/company/civica