CIVICa

Transforming the way you work

Keystone

Civica housing asset management solutions

Comprehensive lifecycle management of
all your organisation's property-based assets

About
Keystone

Keystone is a browser-based asset management solution designed for social landlords. In addition to asset management solutions, Keystone also provides planned maintenance, component accounting, asbestos register, servicing and inspections, and risk management solutions.

Asset management

Keystone provides social housing landlords with an outstanding business tool, enabling the collection of stock condition data in a user-defined structure, the analysis and modelling of this data, and ultimately the production of a planned programme of works.

> Strategic, long term maintenance planning
> Wide range of reporting against regulatory standards and KPIs
> Forward projection of maintenance costs
> What-if modelling

Planned maintenance

Covering the full contract management lifecycle from programme definition to final completion, allowing users to tailor the operation to suit their own way of working.

> Management of capital works programmes
> User-defined workflow and controls
> Integration with Microsoft Project
> Automatic update of stock condition data

Component accounting

Specifically tailored to meet the requirements of social housing providers in line with the SORPs published by the NHF. This module forms an effective bridge between Asset Management and Finance teams, enabling them to truly collaborate with minimal overhead.

> A common property register shared with the other Keystone modules
> Building component depreciation (meeting FRS102)
> A user-defined, and unlimited component list
> Configurable settings to reflect local depreciation policies

Asbestos register

Providing a comprehensive tool for enabling compliance with the latest standards in asbestos risk management, including HSG264.

> Compliance with asbestos risk management needs
> Material and priority scoring
> Automatic audit trail maintained – including record access
> Browser-based access for third parties

Servicing and inspections

A generic, workflow-based tool that allows users to manage an unlimited number of appliances ensuring that compliance is maintained, and corporate standards are followed.

> Workflow-based management of cyclical activities
> Unlimited equipment types
> Full audit trail maintained
> Contractor integration options

Risk management

A risk management tool that allows social landlords to take control of their risk assessments processes, managing both assessments and associated actions.

> Unlimited user-defined assessment types (e.g. Fire Risk, Legionella)
> User-defined risk scoring
> Recording and management of remedial actions
> Tracking responsible parties

Civica
Housing

Keystone provides comprehensive lifecycle management of all your organisation's property based assets. Exceptional data management and reporting underpins outstanding planning and financial control for major works.

A **market leader** in social housing asset management solutions

Providing asset management solutions to **over 130** organisations

Supporting **2 million** assets

Customer Success
CHP

CHP selected Keystone to provide asset management, asbestos register, service and inspections, planned maintenance, mobile and intranet kiosk solutions.

"We have been very impressed with the sheer professionalism of the Keystone team, their dedication and hard work. We have an excellent system in place which has been well received within our organisation and we are starting to realise the expected benefits. We have a good relationship with Keystone and the post-implementation support has been impressive."

Service Development Manager

civica.com/housing/keystone
housing@civica.co.uk
@CivicaUK
linkedin.com/company/civica