

CivicaPay Education

Saving administration time, maximising income and improving parental engagement

CivicaPay Education transforms the way schools collect income with a fast, convenient and secure online portal for parents. Built in partnership with schools and councils, the portal is designed to maximise income and improve parental engagement - enabling schools to focus on education rather than administration.

CivicaPay Education is a mobile-friendly online portal which lets parents pay for meals and any other item schools wish to sell. The solution ensures quick payment, streamlines the management of income and reduces unnecessary admin and paperwork.

Your money, faster

With CivicaPay, funds are settled as soon as possible. It's your money, we don't hold onto it.

A safe pair of hands

We know how to manage income. We've been innovating in the payments industry for over 25 years. CivicaPay is fully compliant with GDPR and PCI DSS Level 1. In 2019, we enabled public sector organisations to collect more than **£2.2bn**. That's more than twice the amount processed by the leading school payments provider.

£2.2bn

public sector payments securely processed each year.

Central control of multiple sites

From a single login, administrators can manage merchants and income across all schools in your authority or trust. This helps you see the full picture of income across your estate, enabling you to make cost-saving decisions.

More than meals

Schools can collect payments for catering, trips, uniforms, clubs – anything they wish to offer. Schools decide which items are available to which child and set the stock levels.

Automatic top-ups

We understand how awkward it can be for pupils and canteen staff if funds run out. Parents can set a threshold to automatically top-up the balance on the account by a set amount. Saving time, and saving face, in the lunch queue.

Ditch the paper trail

Consent can be easily collected where required, and the included communications module lets schools send bulk email or text messages. This reduces the delays and hassle of paperwork and provides a clear audit trail. We believe that paper should be used for school work, not admin.

An integrated solution

CivicaPay seamlessly integrates with Civica Cashless Catering, removing 3rd party integration

costs. This means you are dealing with one supplier, one support login and one maintenance contract. Of course, CivicaPay can integrate with all other 3rd party catering systems if you really, really want.

Flexibility for parents

Need to transfer catering balance from one pupil to another? No problem. Multiple children at different schools? Parents can use the same account to manage each child's balance. Different parents need to pay separately for a single child? Again, not a problem. With these and many more options, CivicaPay saves time for busy parents. School staff spend less time on admin and more time supporting learning.

CivicaPay Education enables you to:

- **See a more complete picture of school income across your authority or trust, with funds settled quickly**
- **Improve parental engagement and reduce visits/calls to the school office**
- **Streamline administration, with a single login for multi-site access to all schools in your authority or trust**
- **Promote self-service, with parents able to manage their childrens' accounts via the portal**
- **Speed up the lunch queue with automatic top-ups removing the risk of low balances.**