

# Tranman Workshop Self-Service Reception

Ensures **social distancing and safety** whilst **improving efficiency**

Provides customers with easy-to-use cloud software for vehicle maintenance check-in and collection



Increases efficiency



Reduces administration



Improves visibility

## Enables self-service booking and collection

Now, more than ever, organisations need to offer customer self-service access to continue to deliver services safely and within social distancing guidelines.

Our Tranman Workshop Self-Service Reception portal provides your organisation with a 24/7 workshop booking solution.

It enables customers to quickly check-in their vehicle for maintenance and provide additional information on any defects.

This significantly reduces administration and drives a paperless office, enabling drop-off and collection at a safe distance.

Upon completion of maintenance, this self-service solution enables your customer to quickly collect their vehicle.

All information entered by the customer is automatically updated in your Tranman system, providing workshop managers with up-to-date data on all vehicles to help you manage fleets more effectively.

## Key Benefits:

- ▶ Enables vehicle check-in or collection whilst social distancing
- ▶ Offers a simple, paperless, self-service booking solution
- ▶ Enables additional defects to be added to your booking, reducing contact time at reception
- ▶ Provides your workshop manager with real-time data of all vehicles and their status
- ▶ Facilitates better use of resources to improve productivity
- ▶ Minimises administration to save time and improve data accuracy

### Vehicle Check-in

ADD DEFECT DETAILS

<b>Reg No</b>	<b>Make/Model</b>	
MY01REG	VAUXHALL / ASTRA	
<b>Submitted By</b>	<b>Collar/Staff No *</b>	<b>Can vehicle be driven</b>
JULIAN POTTER	1234	<input type="radio"/> Yes <input checked="" type="radio"/> No
<b>Station / Divison</b>	<b>Contact Phone No *</b>	
THORNBURY	1234567890	
<b>Current vehicle location</b>	<b>Location Details</b>	<b>Current Odo</b>
LOCATION 1		352
<b>Brief Description</b>		
VEHICLE NOT STARTING		
<small>What occurs, When does it occur, where in/on vehicle does it occur? *</small>		
<b>Please provide as much information as possible as this will help to speed up your vehicle's repair.</b>		