

CIVICA

Transforming the way you work

Authority Connect Actus

Latest update to our task management mobile app for Civica Authority

Actus allows you to browse, open and download - application, register, customer request, facilities booking, and cemeteries tasks - from Civica Authority for completion in the field.

Use your mobile phone or a tablet to get easy access to all tasks assigned to you, anywhere at any time.

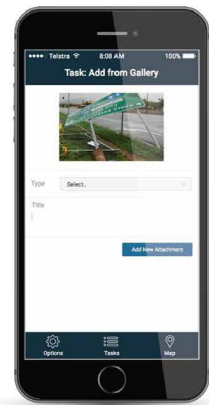
Purpose Built for Local Government

Authority Connect: Actus

The latest version of the Actus mobile app for Authority helps improve efficiencies by giving your team members real-time, mobile access to tasks.







You may already be familiar with Actus, and managing tasks within Authority from a mobile device, but we've been doing work behind the scenes to help you get even more from this latest release.

We're here to assist councils on their digital transformation journey, and we understand that the efficiencies achieved through mobile access to Civica Authority are front of mind to Authority Users.



- ▶ **Mobility** - Mobile task Manager, view and shortlist immediate tasks.
- ▶ **Usability** - Intuitive User Interface provides latest updates on tasks. Tap on contacts to call, close customer requests instantly, get confirmation alerts before sign out.
- ▶ **Efficiency** - Open task detail view from map, plan routes accordingly, rerouting based on task status/completion.
- ▶ **Immediacy** - Easily update status with pictures, reports and comments in real-time.

What's new in Version 2?

-  Ability to close customer requests
-  Ability to tap a contact to make a call
-  Ability to view complete document checklist
-  Ability to download overdue tasks
-  Ability to open task details from a map
-  No limit on number or size of attachments



If you have any questions or would like to arrange a demonstration of **Authority Connect - Actus 2.0** please contact your Account Manager or email us at LGenquiries@civica.com.au